

Mission Viejo, CA 92692

August 12, 2009

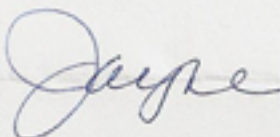
Dr. Nicholas Caplanis
26302 La Paz Road, Suite 207
Mission Viejo, CA 92691

Dear Dr. Caplanis and Staff:

I wanted to let you know how very pleased and satisfied I was with regard to my experience in your office throughout my implant procedure. You and your staff were always very professional, helpful and caring, and provided me with explanations of what would be taking place and what to expect. If I ever needed periodontal services again, I would want to return to your office and I would be happy to recommend you to anyone I know.

Thank you for making a situation that was initially scary into a very pleasant experience.

Sincerely,



Jayne